Received: 02/18/2004 Status

Status: CANCELLED Effective Date: 02/19/2004

PSC No: 16 - Gas Leaf No. 127.39

Rochester Gas and Electric Corporation Revision: 1

Initial Effective Date: March 1, 2004 Superseding Revision: 0

Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

5. Amount of Gas to be Delivered

The ESCO is expected to achieve a balance between its deliveries and the consumption at the service points within its Balance Control Account on a daily basis. The ESCO will determine the amount of gas to be delivered to the Company's system. On a daily basis, the imbalance between the amount of gas nominated and delivered to the Company's system on a scheduled basis, and the metered consumption at the service points within the ESCO's Balance Control Account multiplied by the factor of adjustment stated in Rule 10.D.9(b), must be within the ESCO's entitlements under its CSC service contract with DTI. The ESCO will report to the Company its projected storage withdrawal or injection for each day, along with its flowing gas nominations. Such projected storage withdrawal or injection amount plus the flowing gas amount must equal the ESCO's projected load for that day.

6. Daily Meter Read Data

Customer service points must have automated meter reading devices installed to provide daily meter reads. Daily meter read data for each Customer Service point will be made available by 2:00 PM Eastern Time for the previous day's usage. The Company will accommodate potential errors of accuracy and omission by working with ESCOs to preclude any scheduling anomalies and in adjusting any cash outs or penalties that can be directly attributed to such meter errors. In the event of meter recording device or phone line failure, ESCOs and their Customers shall be responsible for providing meter reads directly to the Company by no later than 10:00 a.m. on business days. On any business day that the ESCO or Customer fails to provide timely meter reads, the Company will charge a special meter read fee per service point in accordance with the Special Services Statement of this tariff. The ESCO or Customer may, but is not obligated to, provide a meter read on weekends and holidays. When no meter read is provided, the Company will estimate the usage for those days. Unless otherwise agreed to by both parties, in the event the problem continues for more than 30 days, the Company has the right to either correct the problem at the ESCO's and their Customer's expense or discontinue service under Service Classification No. 3 or Service Classification No. 7 and the meter recording device will be removed.

7. Reporting of Daily Usage Data

By 5:00 PM Eastern Time after the close of each gas day, the Company will report to DTI and the ESCO the total amount of gas received at the Company's system by the ESCO from DTI in that day. This amount shall be the total metered amount of gas used by the ESCO's Balance Control Account, plus losses on the Company's system as specified in Rule 10.D.9(b), minus any amounts delivered for such Balance Control Account on the Empire Pipeline. Based on that report, DTI will adjust the storage gas balance of the ESCO to reflect any imbalance between the total amount of gas received at the Company's system by the ESCO from DTI, and the amount of gas nominated and delivered on the DTI pipeline.

The Company will accommodate potential errors of accuracy and omission by working with ESCOs to preclude any scheduling anomalies and in adjusting the volumes reported to DTI, to the extent permitted, when incorrect volumes have been reported due to such meter errors.

8. Balancing Charge

The ESCO will be charged a balancing charge for each therm of gas delivered to the service points in its Balance Control account. The balancing charge will consist of a charge to cover the cost of any

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