

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: March 1, 2004  
Issued in compliance with orders in Cases 98-M-1343, Cases 99-M-0631, and 03-M-0117 dated Dec. 5, 2003

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## GENERAL INFORMATION

### **10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)**

#### **F. Consolidated Billing and Payment Processing**

##### **1. Description:**

A Customer may elect Consolidated Billing and Payment Processing if offered by its ESCO, consistent with the Commission's Order Establishing Uniform Retail Access Billing and Payment Processing Practices, Case Nos. 99-M-0631 and 98-M-1343, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.state.ny.us/ubr.htm>). Company specific terms and conditions regarding Consolidated Billing and Payment Processing are detailed in the Billing Services Agreement and GTOP Manual.

##### **2. Customer Eligibility:**

Customers taking service under this Schedule, Service Classification Nos. 3, 4, 5, or 10, and not on summary billing, may elect a Consolidated Billing and Payment Processing option, consistent with the above-referenced PSC Order. Customers whose accounts are on summary billing must elect the dual billing option, as described in Rule 10.D.8.

##### **3. Bill Processing Credits:**

A Customer electing Consolidated Billing and Payment Processing pursuant to this Section will receive a bill processing credit of \$0.62 per billing period. A Customer will be eligible to receive the bill processing credit for having elected Consolidated Billing and Payment Processing for gas service only, or for electric service only, or for both gas service and electric service.

##### **4. Bill Processing Charges:**

ESCOs will be assessed a bill processing charge of \$0.62 per bill for a Company rendered consolidated bill.

##### **5. ESCO-Initiated Suspension of Delivery Service:**

ESCOs may request the Corporation to suspend a customer's delivery service for non-payment of commodity service in accordance with this tariff, at Rule 5.N.

##### **6. Pro-ration of Partial Customer Payments**

- (a) Effective Date: Pro-ration of partial customer payments on consolidated bills will take effect on February 19, 2004. Pro-ration of partial customer payments will be in accordance with the Commission's Order Adopting Revised Uniform Business Practices, issued November 21, 2003, in Case 98-M-1343, and the Order on Petitions for Rehearing and Clarification, issued December 5, 2003, in Cases 98-M-1343, 99-M-0631, and 03-M-0117, as the same may be revised, modified, amended, clarified, supplemented or superseded.
- (b) Pro-ration of partial customer payments will occur after a partial customer payment is received by the billing party. Pro-ration of partial customer payments by RG&E will be based on all information available to RG&E at the time the partial customer payment is received by RG&E.
- (c) All partial customer payments made to the non-billing party must be forwarded to the billing party for pro-ration in accordance with the orders specified in this Schedule at Section 11.F.6(a).

#### **G. Gas Balancing Service**

##### **Applicable To Use Of Service For**

Balancing of gas delivered by an ESCO for its Customer service points, or by a Direct Customer for its own service point(s), on the Company's gas distribution system for which the ESCO is taking delivery service under the applicable Service Classification of this tariff. Service is limited to any ESCO which:

- a) Satisfies the credit and security requirements in Rule 10.D.7 and
- b) Agrees to the Customer responsibility requirements listed in the applicable service classification and in this tariff

##### **Character Of Service**

Dynamically matching the amount of gas delivered to the Company's distribution system by the ESCO with the amount of gas being used by the service points in the ESCO's Balance Control Account, within the parameters set forth in this Rule 10.G.

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