

PSC NO: 8 GAS  
NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
INITIAL EFFECTIVE DATE: 02/19/04  
ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 98-M-1343 ET AL. DATED 12/19/03.

LEAF: 269  
REVISION: 5  
SUPERSEDING REVISION: 4

## SERVICE CLASSIFICATION No. 19 (Cont'd)

~~SUPPLIER TRANSPORTATION, BALANCING AND AGGREGATION - Continued~~

15. After Supplier delivers gas or causes gas to be delivered to the Company at the Company's City Gate, the Company shall be deemed to be in control and possession of the gas until it is redelivered to the Customer at Customer's meter.
16. Supplier shall include on the STBA Service Agreement a phone number by which Supplier can be reached on a twenty-four (24) hour basis.
17. Suppliers (or authorized applicants) shall be entitled to receive, free of charge, twenty-four (24) months (or life of the account, if less) of a Customer's most recent usage and billing information. For each year of data beyond the twenty-four (24) month period and for any third request for the twenty-four (24) months data in any twelve (12) month period there shall be a charge of fifteen dollars (\$15).
18. Customer payment history for the most recent twenty-four (24) months shall be available to Supplier (or authorized applicants) upon the express written authorization by the Customer. A fee of fifteen dollars (\$15) shall be charged for each additional year of information. "Payment history" shall mean whether or not the Customer had late payments or was disconnected during the past twenty-four (24) months.
19. With respect to all qualified low-income Customers in a STBA Group operated for the purpose of providing low income Customers with reasonably priced gas service, including but not limited to Customers identified as participating in any program operated by or on behalf of an authorized county Department of Social Services (or a successor agency with similar public service), the Company may issue an information-only bill directly to the end-use retail Customer. Such information-only bills issued by the Company shall separately identify STBA Supplier's charges. Mutually-agreed terms and conditions of STBA Supplier payment and remittance processing shall be addressed in the STBA Service Agreement. Bills issued by the Company in connection with these services shall be provided on behalf of the STBA Supplier and for a charge equal to the charge for TIBS bills, described ~~supra~~ at Special Provisions Section 9.
20. A Billing Back-out Credit for Supplier-issued consolidated bills, by which the Supplier issues a single bill consolidating Supplier charges with utility charges, shall be provided to the Supplier on each monthly bill for STBA charges.
21. A competition Back-out Credit for Supplier-issued consolidated bills, by which the Supplier issues a single bill consolidating Supplier charges with utility charges shall be provided to the Supplier on each monthly bill for STBA charges.

Issued by ~~D. F. Smith, President, 6363 Main Street, Williamsville, NY 14221~~  
(Name of Officer, Title, Address)