

PSC NO. 90 Gas  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 2/19/04

Leaf : 34.2  
Revision: 1  
Superseding Revision: 0

## GENERAL INFORMATION

### 8. BILLING AND COLLECTIONS: (CONT'D)

#### E. Termination of Service: (Cont'd)

##### (11) Marketer Initiated Suspension of Service to Residential Customers Receiving a Consolidated Bill (Cont'd)

All notices provided by the Marketer to the customer in connection with such suspension/termination shall be pursuant to Article 2 of Public Service Law as the same may be revised, modified, amended, clarified, supplemented or superseded.

Fee for NYSEG to calculate amount customer would have paid if the entire utility service had been obtained from NYSEG:

At the request of the Marketer, NYSEG will calculate the amount the customer would have been billed by NYSEG for commodity and delivery service if NYSEG had been providing both services. NYSEG will perform this calculation for the period beginning with the first bill issued prior to the customer making their first incomplete payment, and ending with the most recently issued bill. The rate NYSEG will use to calculate the NYSEG commodity and delivery service bill will be the NYSEG Sales price in accordance with PSC No. 87 in effect at the start of the billing period for the customer's Service Classification. NYSEG will also provide the ESCO with the amount of the customer's NYSEG delivery bill for the requested billing period. ESCOs may then add their supply bill to the NYSEG delivery bill and compare that total to the NYSEG calculated Sales service bill to determine if the ESCO must accept a lesser amount for the purpose of allowing a customer to end suspension of services. The fee for each calculation request, per account, will be \$8.00.

NYSEG will implement Marketer-initiated suspensions within the same schedule as NYSEG's suspensions, to the extent reasonably possible. If suspension cannot be timely implemented, NYSEG will notify the Marketer of the delay and request that the Marketer issue a subsequent suspension notice to the customer, if necessary, and NYSEG will take all reasonable actions to effectuate suspension as soon as possible.

Issued in compliance with orders in Case 98-M-1343 dated November 21, 2003 and December 19, 2003, and Cases 99-M-0631 and 03-M-0117 dated December 5, 2003 and December 19, 2003.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York