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GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL

A. Introduction:

- 1. This Section contains the terms and conditions pertaining to General Retail Access under the multi-retailer model.
- 2. The ESCOs are responsible for arranging for delivery of gas supplies on the upstream pipelines that serve the Company's system.

B. Definitions and Abbreviations:

Definitions for terms and abbreviations pertaining to General Retail Access can be found in Rule 1, Definitions and Abbreviations, of this Tariff.

C. Customer Participation:

1. Eligibility Requirements:

Eligibility to participate in General Retail Access - Multi-Retailer Model is open to all customers subject to the following:

- (a) A Customer, whose Gas Supply and delivery would otherwise be provided by RG&E, under S.C. No. 1 may arrange for Gas Supply only from an ESCO that meets the requirements set forth herein.
- (b) A Customer may select only one ESCO at a time per customer account per utility type, regardless of the number of service points.

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