

PSC NO: 12 GAS
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION
INITIAL EFFECTIVE DATE: 04/09/04

LEAF: 28
REVISION: 3
SUPERSEDING REVISION: 2

14. METER READING, ESTIMATED BILLS AND BACKBILLING (Cont'd)

B. Estimated Bills (Cont'd)

2. Estimated Billing (Cont'd)

a. Residential (Cont'd)

If no actual reading is obtained after bills representing six months or three billing periods of estimated bills, whichever is greater, have been rendered, the Company shall send a notice to the customer and to the person who controls access to the meter, offering a special appointment for a meter reading both during and outside of business hours.

If the Company receives no response after bills representing eight months or four billing periods of estimated bills, whichever is greater, the Company may send a notice advising the customer and/or such other person who controls access to the meter that if no appointment is made a charge not to exceed twenty-five dollars (\$25) will be added to the next bill rendered to the person who controls and refuses to provide access to meter but that no charge will be imposed if an appointment is arranged and kept.

If the person who controls access fails to arrange an appointment in response to a second request and the Company is unable to obtain an actual meter reading, the Company may add a charge not to exceed twenty-five dollars (\$25) to the next bill of the recipient of the notice. If the Company intends to obtain a court order to gain access to the meter, it shall inform the recipient of the notice by certified or registered letter. The letter shall inform the recipient that the purpose of obtaining such a court order is to replace a meter, or, if physically feasible, to relocate the meter or install a remote reading device. The letter shall state that the court costs and the costs of the meter relocation will be paid by the person who controls access to the meter.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York