Received: 02/17/2004 Status: CANCELLED Effective Date: 02/27/2004

PSC NO: 5 INTEREXCHANGE

Frontier Communications of America, Inc.

Section: 2 Leaf: 2
Revision: 2

Superseding Revision: 1

SECTION II - SERVICE DESCRIPTIONS continued

2.2 SERVICE HOURS

Initial Effective Date: February 27, 2004

Rates for all service options are filed under a flexible pricing plan which establishes a range of prices, within which changes may be made upon one days notice to customers and the Public Service Commission. Current rates within specified ranges are set forth in Addendum 1 in this tariff.

Service is available 24 hours a day, seven days a week. The time periods set forth below are applicable for Carrier's service Options and are based on the time at the point of origin of the call.

2.2.1 The following time periods apply in rating Commercial Service: Business 1+
 Switched Access Service, Business 800 Service, Business Calling Card Service,
 Business Dedicated Access Service, Point to Point Service and Citizens
 (D)

 Residential Freedom Plan:

Day Monday through Friday 8:00 am to but not including 5:00 pm
Evening Monday through Friday 5:00 p.m. to but not including 11: 00 pm
Sunday and Holidays 5:00 pm to but not including 11: 00 pm
Monday through Friday 11:00 pm to but not including 8:00 am
All day Saturday
Sunday 8:00 am to but not including 5:00 pm
11:00 pm to but not including 5:00 pm

Day-Period: Monday through Friday 8:00 a.m. to 5:00 p.m. Non-Day Period: Monday through Friday 5:01 p.m. to 7:59 a.m. All day Saturday, Sunday, and Holidays

Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646