

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 02/19/04  
STAMPS: Issued in Compliance with Order of PSC in Case 98-M-1343 dated 11/21/03.

LEAF: 193  
REVISION: 1  
SUPERSEDING REVISION: 0

**SERVICE CLASSIFICATION NO. 11  
LOAD AGGREGATION (CONTINUED)**

**DISCONTINUANCE OF SALES BY MARKETER TO AN INDIVIDUAL CUSTOMER:**

UBP Addendum No. 1, Section 5, refers to Changes in Service Providers.

1. A Marketer may discontinue sales to an individual customer in the Company's service territory at will (except as may be otherwise limited by a contract with the customer), upon submission of a notice to the individual customer and to the Company at least 15 calendar days prior to the discontinuance date.
  - A. The notice to the Company shall be in the form of a completed Drop Request.
  - B. The notice to the customer shall inform the customer:
    1. Of the effective date of the discontinuance, as described in this Service Classification;
    2. Of the customer's option either to select another Marketer to be the energy service provider or, if the customer is a Monthly Balancing Customer, to return to the Company's Sales Service;
    3. That if the customer does select a Marketer, that Marketer will file a switch request with the Company on the customer's behalf, and there will be no fee charged by the Company for the switch;
    4. That for Monthly Balancing Customers, after the discontinuance and until a new Marketer is selected and the switch is completed, service will be provided by the Company under the applicable Tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the discontinuance date; and
    5. That for Daily Balancing Customers, after the discontinuance and until a new Marketer is selected and the switch is completed, the customer will remain on Daily Balancing Service as provided for in Service Classification No. 11.
2. The discontinuance of a Marketer's Service to a customer will not be deemed effective until the date the Company obtains its next actual meter reading of the customer's meter according to the Company's regular meter reading schedule.
3. If the Marketer does not give the required notice to the customer and to the Company, the Marketer may be determined ineligible by the PSC to sell electricity or natural gas to retail customers in the State of New York and/or may be assessed a monetary penalty by the PSC.

Issued By: William F. Edwards, President, Syracuse, New York