Received: 02/18/2004 Status: CANCELLED Effective Date: 02/19/2004

PSC No: 120 - Electricity

New York State Electric & Gas Corporation

Initial Effective Date: February 19, 2004

Leaf No. 56

Revision: 1

Superseding Revision: 0

GENERAL INFORMATION

- 16. Customer Advantage Program General Retail Access: (Cont'd.)
 - B. Definitions: (Cont'd.)

Segment Load Profiles: The electric power consumption (kWh) as measured in one hour intervals, statistically valid for a specified group of Eligible Customers.

Standard Load: Load served at NYSEG's standard tariff rates, terms and conditions.

Issued in compliance with orders in Case 98-M-1343 dated 11/21/2003 and Cases 99-M-0631 and 03-M-0117 dated 12/19/2003.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York