PSC No: 120 - Electricity New York State Electric & Gas Corporation Initial Effective Date: February 19, 2004 Leaf No. 71 Revision: 1 Superseding Revision: 0

GENERAL INFORMATION

- 16. Customer Advantage Program General Retail Access: (Cont'd.)
 - D. Eligible Customer Participation: (Cont'd.)
 - 6. Changes in Supplier: (Cont'd.)
 - (c) Special Meter Reading Fees

A \$20 fee per customer location, per meter, per read attempt, will be charged to the party requesting a Special Meter Reading. A Special Meter Reading is a meter reading performed on a date other than the Eligible Customer's regularly scheduled meter reading date. Requests for Special Meter Reading dates must be made not less than fifteen (15) calendar days in advance of the requested meter reading date.

(d) Balanced Billing Adjustments

NYSEG Balanced Billings, as set forth in NYSEG's tariff, PSC No. 119 - Electricity, at Section 4.O, may be adjusted at the switch dates as required to reflect changes in NYSEG's service and, if adjusted, shall be reflected in the Eligible Customer's next bill.

Issued in compliance with orders in Case 98-M-1343 dated 11/21/2003 and Cases 99-M-0631 and 03-M-0117 dated 12/19/2003.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York