

PSC NO: 88 Gas  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
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## GENERAL INFORMATION

### 1. DEFINITIONS: (CONT'D)

Interruptible Service shall mean service that is subject to interruption for lack of gas supply, Upstream Pipeline capacity or Company distribution capacity at the discretion of the Company.

IT shall mean interruptible transportation.

Involuntary Switch shall mean a process or situation where a Customer's gas supplier is changed from one provider to another without the Customer's authorization. This would include situations where a Customer returns to the Company's service as a result of a supplier's failure to deliver. An Involuntary Switch that is not in accord with the "Discontinuance of Service" provision of this Schedule is referred to as "slamming". Examples of Involuntary Switches include, but are not limited to, situations where a customer returns to the Company's sales service as a result of a Marketers failure to deliver, the Marketer going out of business, or termination of the Marketer's participation in the Company's program.

Load Factor shall mean the ratio of the average consumption to maximum consumption for a given time period.

Lost and Unaccounted for Gas shall mean the difference between the quantity of gas available from all sources (purchased, transported, and locally produced) and the quantity accounted for by sales, deliveries or Company use.

Marketer shall mean an Energy Services Company (ESCO), as defined in the UBP Addendum to this Schedule..

Maximum Daily Aggregation Pool Quantity (MDAPQ) shall mean the sum of the applicable MDTQs of all Customers in an Aggregation Pool.

Issued in compliance with orders in Case 98-M-1343 dated November 21, 2003 and Cases 99-M-0631 and 03-M-0117 dated December 19, 2003.

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