

PSC NO: 12 GAS LEAF: 125
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 2
INITIAL EFFECTIVE DATE: 02/19/04 SUPERSEDING REVISION: 1
Issued in Compliance with Order in C. 98-M-1343 Dated December 19, 2003

41. RETAIL ACCESS PROGRAM (Cont'd)

O. PRORATION OF CUSTOMER PAYMENTS (Cont'd)

Central Hudson will hold payments received without account numbers or enough information for Central Hudson to identify the account and attempt to obtain information to identify the payer. If sufficient information is not obtained to identify the account information prior to the next bill, Central Hudson will present the unpaid amount and late charge, if applicable, on the bill. If the Customer contacts Central Hudson to inquire about the late charge and the lack of payment credit, Central Hudson will resolve the matter and reverse the late charges. Central Hudson will notify the Retail Supplier of the matter and its resolution and then allocate payments as necessary to balance the account.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York