

PSC NO: 12 GAS LEAF: 122  
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 1  
INITIAL EFFECTIVE DATE: 02/19/04 SUPERSEDING REVISION: 0  
Issued in Compliance with Order in C. 98-M-1343 Dated December 19, 2003

**41. RETAIL ACCESS PROGRAM** (Cont'd)

**M. RETAIL SUPPLIER INITIATED SUSPENSION OF DELIVERY SERVICE**

A Retail Supplier may initiate the suspension of delivery service to a consolidated bill customer.

To initiate the suspension of a Customer's delivery service a Retail Supplier must terminate commodity service to the Customer in compliance with HEFPA rules and send the appropriate request for suspension to Central Hudson and a notice of suspension to the Customer. Central Hudson will adhere to the same HEFPA rules followed for terminations of service initiated by Central Hudson.

A Retail Supplier has one year from the date of the termination of the Customer's commodity service to request the suspension of the Customer's delivery service. If the Customer is receiving commodity service from another Retail Supplier at the time of the delivery service suspension request, Central Hudson will notify the current Retail Supplier of the pending suspension and the date supply service is to be curtailed.

Central Hudson will charge the Retail Supplier \$111 for each trip made to the Customer's premises to suspend service. Central Hudson does not intend to serve as the collection agent for the Retail Supplier but will collect from Customers the amount owed to avoid suspension, if possible, at the time of suspension. If payment is not made at the time of suspension, Central Hudson will advise the Customer to contact the Retail Supplier to make payment arrangements to end the suspension.

The Retail Supplier initiated delivery service suspension to a residential customer will end upon the occurrence of any of the following conditions:

- (a) receipt by the Retail Supplier of the full amount of the arrears for which service was terminated;
- (b) agreement between the Retail Supplier and the Customer on a deferred payment plan and the payment down payment, if required, under that plan;
- (c) upon the direction of the Commission or its designee;
- (d) upon the receipt by the Retail Supplier of a commitment of a direct payment or written guarantee in accordance with Social Service Law;

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York