

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 160
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

8. Billing Agency Arrangements (Cont'd)

- i. The Marketer/Billing Agent must apply all customer payments, unless otherwise directed by the customer, first to company charges, past due and current, then to Marketer/Billing Agent charges, past due and current. If the customer has entered into a deferred payment agreement with the company, customer payments must be applied, first to current company charges, including the agreed-upon installment payment under the deferred payment agreement, then to Marketer/Billing Agent charges, past due and current. If a customer with a deferred payment agreement pays more than the current bill and agreed upon installment payment charges, payments should be allocated first to all current plus agreed upon deferred charges and the balance first to the company and then to the Marketer/Billing Agent account, unless otherwise directed by the customer.
- ii. Marketers/Billing Agents can negotiate deferred payment arrangements or intercede on behalf of a customer on other related utility matters provided it can demonstrate that the customer has given it the authority to do so.
- iii. Marketers must include a clear, plain language explanation of the Billing Agency arrangement and its implications in their standard contract/disclosure statements, if such an arrangement is to be offered.
- iv. Marketers must distribute annually to each customer the "Summary of Customer Rights Notice" and to each gas customer the "Annual Gas Safety Notice", which will be provided, in bulk, by the company.