Status: CANCELLED Received: 04/28/2004 Effective Date: 06/04/2004

PSC NO. 3 GAS

Leaf: 143
St. Lawrence Gas Company, Inc.

Revision: 0

Superseding Revision:

## GENERAL INFORMATION

- 2. General Rules, Regulations, Terms and Conditions: (Cont'd)
  - XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)
    - O. Business Rules Generic To Aggregation And Large Volume Transportation Customers: (Cont'd)
      - 2. Customer Information (Cont'd)
        - a. Historical (Cont'd)

The company will not disclose a customer's billing, usage and credit history to a Marketer if that customer has notified the company, in writing, that such information should not be disclosed or, regarding credit history information, has not provided written authorization for its release. The information may thereafter be disclosed to a Marketer only with the customer's written authorization.

## b. Current

St. Lawrence Gas will make available to Marketers/Direct Customers all data recorded by and currently retrieved from its customer meters and all other information necessary to compute the customer's most recent bill. All such information to be furnished by the company will be provided electronically (on a best-efforts basis), at no charge, to Marketers/Direct Customers when the data is acceptable by the company to bill its customers.

Where estimated meter readings are used, the estimates will be provided free of charge to Marketers/Direct Customers when the data is acceptable by the company to bill its customers. All subsequent changes or corrections and adjustments to previously supplied data and metering equipment will be made available to Marketers/Direct Customers when the data is acceptable to be used for its customers.

- 3. Billing and Collection Services and Charges
  - a. Invoices

St. Lawrence Gas will issue invoices to Marketers/Direct Customers monthly for imbalances, charges for extraordinary customer data provided on request, i.e., over and above the information provided without charge, special meter reading charges, adjustments to prior invoices and other retail tariff services provided at the request of the Marketers/Direct Customers.

Issued by: G. Robert Simpson, President and General Manager, 33 Stearns Street, Massena, NY Cancelled by supplement No. 18 effective 5/1/2021