

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

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Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic To Aggregation And Large Volume Transportation Customers: (Cont'd)

2. Customer Information (Cont'd)

a. Historical(Cont'd)

The usage and billing information to be provided free of charge shall include: meter reading dates, consumption (MCF/CCF, DT/Therms, as appropriate), total dollars billed for the billing period, service classification, currently listed tax district, current meter number (where applicable) and type of meter reading (by company, by customer, or estimated). Where more than one meter is associated with an account, the applicable information will be provided for each meter, where available.

Credit information will be made available free of charge for the most recent twelve (12)-month period, but only upon written authorization from the customer. A fee of \$15 may be charged for each year of credit information beyond the twelve (12) month period.

Credit information to be provided, shall be limited to whether or not the customer had late payments and/or had been disconnected during the past twelve (12) months.

All free information will be available at the time requested until EDI mechanisms are functional. If additional information (as defined above) is requested, a response will be provided within five (5) calendar days of the request, either supplying the requested information, specifying when such information will be provided, or advising that such information does not exist.

All historical customer information obtained from the company by a Marketer must be kept confidential and not disclosed to others, unless otherwise authorized by the customer. All other customer information, such as account numbers (and any passwords used, if applicable), telephone numbers and service addresses shall also be kept confidential and not disclosed to others, unless otherwise authorized by the customer.