

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 9
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

I. Definitions: (Cont'd)

J. Non-Residential Customer or Applicant: (Cont'd)

5. Short-term or temporary non-residential customer: A customer who requested service for a period of time up to two years.
6. Actual reading: One obtained by a company employee from either the meter or a remote registration device attached thereto.
7. Access controller: A party known to the company to be in control of access to the metering equipment of a non-residential customer, and to have an active account of its own with the company.
8. Payment: Considered to be made on the date when it is received by the company or one of its authorized agents.
9. Late payment: Any payment made more than 20 calendar days after the payment was due. Payment is due whenever specified by the company on its bill, provided such date does not occur before personal service of the bill or three calendar days after the mailing of the bill.
10. Arrears: Charges for which payment has not been made more than 20 calendar days after payment was due.
11. Delinquent customer: A customer who has made a late payment on two or more occasions within the previous 12 month period.
12. Business day: Any Monday through Friday when the company's business offices are open.