

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 66
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

J. Backbilling - Non-residential Customers: (Cont'd)

3. Limitations on Backbilling Period: (Cont'd)

- b. The company shall not bill a customer for service rendered more than 24 months before the company actually became aware of the circumstance, error or condition that caused the underbilling, unless the company can demonstrate that the customer knew or reasonably should have known that the original billing was incorrect.

K. Levelized Payment Plan - Non-residential Customers:

1. Obligation to Offer:

The company shall provide a written notice offering a voluntary levelized payment plan designed to reduce fluctuations in payments caused by seasonal patterns of consumption to its eligible customers at least once in each 12 month period.