Status: CANCELLED Received: 04/28/2004 Effective Date: 06/04/2004

PSC NO. 3 GAS

Leaf: 60
St. Lawrence Gas Company, Inc.

Revision: 0
Initial Effective Date: 06/04/2004

Superseding Revision:

## GENERAL INFORMATION

- 2. General Rules, Regulations, Terms and Conditions: (Cont'd)
  - III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)
    - I. No Access Procedure Non-residential Customers:
      - 1. The Company shall begin providing no access notices commencing with:
        - a. the fourth consecutive bill estimated pursuant to 2.III.H.1.a. or 2.III.H.1.b.; or
        - b. the tenth consecutive bill estimated pursuant to 2.III.H.1.a. or 2.III.H.1.b. based on a remote registration device or a customer reading.
      - 2. The no access notices and charges described in this subdivision shall be directed only to the access controller. In any case where the access controller is not the customer of the subject account, a copy of these no access notices shall also be sent to the customer at the same time.
      - 3. The series of no access notices shall be as follows:
        - a. the first notice shall advise the access controller that unless access to the customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller prior to the date, a no access charge will be added to the access controller's next bill and to every bill thereafter until access to the customer's meter is provided, but that no charge will be imposed if an appointment is arranged and kept.

Issued by: G. Robert Simpson, President and General Manager, 33 Stearns Street, Massena, NY Cancelled by supplement No. 18 effective 5/1/2021