

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 54
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

E. Deferred Payment Agreement - Residential: (Cont'd)

3. Negotiating Agreements:

Before making a written offer, the company will make a reasonable effort to contact eligible customers or applicants in order to negotiate agreement terms that are fair and equitable considering the customer's financial circumstances. The company may, at its discretion, require the customer to complete a form showing his or her assets, income and expenses and provide reasonable substantiation of such information, and if it does so, shall treat all such information confidentially. The company also may postpone a scheduled termination for up to 10 days for the purpose of negotiating an agreement.

4. The Standard Agreement:

If the company and the customer or applicant are unable to agree upon specific terms, the company will offer an agreement with the following terms:

- a. a downpayment up to 15 percent of the amount covered by the payment agreement or the cost of one-half of one month's average use, whichever is greater, or if the amount covered by the agreement is less than one-half of one month's average usage, 50 percent of such amount; and
- b. monthly installments up to the cost of one-half of one month's average use or one-tenth of the balance, whichever is greater.