

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 55
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

E. Deferred Payment Agreement - Residential: (Cont'd)

5. Entering the Agreement:

The copy of the written agreement must be signed by the customer and returned to the company in order to be valid and enforceable. In the case of customers who are subject to a final notice of termination, the signed agreement must be returned to the company by the day before the earliest day on which termination may occur in order to avoid termination. If the agreement is not signed and returned as required, the company will terminate service.

6. Renegotiating Agreements:

If a customer or applicant demonstrates that his or her financial circumstances have changed significantly because of circumstances beyond his or her control, the company will amend the terms of the agreement to reflect such changes.

7. Broken Agreements:

If a customer fails to make timely payment of installments in accordance with a payment agreement, the company will send a reminder notice before sending a final notice of termination. If a customer fails to pay an installment by the 20th day after payment was due and has not negotiated a new agreement, the company will demand full payment and send a final notice of termination in accordance with 16 NYCRR 11.4 and 11.10 and 2.III.R. of this tariff.