

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 50  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 2. General Rules, Regulations, Terms and Conditions: (Cont'd)

#### III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

##### B. Late Payment Charges: (Cont'd)

##### 4. Nonresidential Customers: (Cont'd)

Except as provided in 16 NYCRR 13.10, the Company may not charge any customer a late payment charge, penalty, fee, interest or other charge of any kind for any late payment or deferred payment agreement occasioned by the customer's failure to make timely payment for services.

##### C. Estimated Bills - Residential Customers:

1. Should any meter or measuring device used under an agreement for service for any reason fail to register for any period of time the full usage of service by a customer, or if the actual usage of service cannot be obtained because of inability of the Company to read a meter or measuring device, the usage of service by such customer may be estimated by the Company on the basis of available data and the customer billed accordingly.
2. Where the company has submitted an estimated bill or bills to a residential customer that understate the actual amount of money owed by such customer for the period when estimated bills were rendered by more than 50 percent or one hundred dollars (\$100), whichever is greater, the company shall notify the customer in writing that he or she has the right to pay the difference between the estimated charges and the actual charges in regular monthly installments over a reasonable period that shall be not less than three months.
3. For seasonal and/or short-term customers, an actual meter reading shall be taken upon termination of service.