

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 175
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

10. Discontinuance of Service (Cont'd)

c. Involuntary Discontinuance of a Marketer's/Direct Customer's Right to Provide Service to Retail Customers (Cont'd)

- v. Sample copies of the form of the notices to customers will be submitted to the Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.
- vi. If a more expeditious discontinuance process is judged to be needed in a specific situation, the company may request such expedited treatment upon a showing of need to the Public Service Commission or its designee, which will have the authority to grant such a request. The Commission or its designee may also, for good cause, initiate an expeditious discontinuance process without a request by the company. The Marketer/Direct Customer will have standing in any such process.
- vii. Marketers may contest any suspension or proposed discontinuance by use of the "Dispute Resolution Process" if that process is initiated in a timely manner.
- viii. Upon any discontinuance of a Marketer, the Marketer will remain responsible for payment or reimbursement of any and all sums owed under the company's tariff on file with the Public Service Commission, and service agreements relating thereto, or under any agreements between the Marketer and the company. The Marketer will also remain obligated to customers to the extent provided for in any contracts with them.
- ix. Upon receipt of a switch request from a subsequent Marketer following the discontinuance notice, the company will verify the intended switch with the customer in accordance with the provisions under the "Slamming Prevention Process" section, e.g., the company will notify customers within five (5) calendar days of the switch request.