PSC NO. 3 GAS St. Lawrence Gas Company, Inc. Initial Effective Date: 06/04/2004 Leaf: 220 Revision: 0 Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XV. Forms: (Cont'd)

J. Residential Deferred Payment Agreement Form: (Cont'd)

DEPARTMENT OF SOCIAL SERVICES

If you are a recipient of public assistance or supplemental security income, help to pay your bills may be available by calling the Department of Social Services at (315) 379-2111.

WHAT HAPPENS IF PAYMENTS ARE NOT MADE

If we do not receive your payments or your regular bill payments on time, we can require you to pay the total amount owed on your account.

The Company will send you a notice allowing you 15 days to pay before service is turned off.

BALANCED BILLING

The balanced billing plan spreads your gas charges evenly over a 12-month period. This payment plan does not reduce your overall energy expenses, but it may help you manage your budget. Your prior 12-month usage is calculated at current gas rates plus sales tax and divided by 12. If you have not resided at the address for a full 12-month period, the usage at the premises will be used. The plan starts in September and ends in August. If you miss the start month (September) an interim plan is available.