

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 94  
Revision: 0  
Superseding Revision:

GENERAL INFORMATION

- 2. General Rules, Regulations, Terms and Conditions: (Cont'd)
  - III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)
    - X. Discontinuance of Service - Non-residential: (Cont'd)
      - 1. Termination of Service: (Cont'd)
        - b. Final Notice of Termination: (Cont'd)
          - b. when the charge that the customer has failed to pay is the installment amount due in accordance with a deferred payment agreement; or
          - c. when the company has accepted a written waiver of the customer's right not to be sent a termination notice in accordance with the provisions of 2.II.F.4.b.
        - iv. A final notice of termination shall not be sent while a complaint is pending before the company or the Commission for non-payment of the disputed charges or for any other reason that is the subject of the complaint as provided in 16 NYCRR 12.3. Nothing in this rule bars the company from sending such notice for non-payment of undisputed charges or for reasons not at issue in the complaint.