

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 91
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

X. Discontinuance of Service - Non-residential: (Cont'd)

1. Termination of Service: (Cont'd)

b. Final Notice of Termination: (Cont'd)

- c. the address and phone number of the office of the company that the customer may contact in reference to customer's account;
- d. that the company procedures are available for considering complaints prior to discontinuance;
- e. that Commission procedures are available for considering customer complaints when a customer is not satisfied with the company's handling of the complaint, including the address and phone number of the appropriate Commission office;
- f. that it is a termination notice which should be brought to the attention of the company when the bill is paid;