

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 102
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

X. Discontinuance of Service - Non-residential: (Cont'd)

2. Reconnection of Non-Residential Service: (Cont'd)

a. Obligation to Reconnect: (Cont'd)

- a. the full amount of arrears and/or security deposit for which service was terminated, and any other tariff charges billed after the issuance of the termination notice which are in arrears at the time reconnection is requested; or
- b. the signing of a deferred payment agreement in accordance with 2.III.L. for the amounts set forth in 2.III.X.2.a.i.a. and the receipt of a downpayment, if required under the agreement.

- ii. The company shall reconnect service that has been terminated solely for failure to provide access within 24 hours of the customer's request for reconnection, provided the customer has allowed access and has made a reasonable arrangement for future access.
- iii. The company shall reconnect service that has been terminated solely for a violation of the tariff within 24 hours of a customer's request for reconnection and, at the option of the company, either receipt by the company of adequate notice and documentation or a field verification by the company, that the violation has been corrected; provided, however, that the field verification, if required, shall be arranged within two business days of the customer's request or such later time as may be specified by the customer.
- iv. The company shall reconnect service that has been terminated for two more independent reasons when the customer has requested reconnection and has satisfied all conditions for reconnection. The reconnection shall be accomplished within the time period applicable to the last condition satisfied in 2.III.X.2.a.i., 2.III.X.2.a.ii., and 2.III.X.2.a.iii.