

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 75
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

L. Deferred Payment Agreement – Non-residential Customers: (Cont'd)

5. Broken Agreements: (Cont'd)

- b. Except as provided in 2.III.L.5.a. above, if a customer fails to comply with the terms of a deferred payment agreement, the company may demand full payment of the total outstanding charges and send a final termination notice in accordance with 2.III.X.1.b.iii.b.

M. Interest on Customer Overpayments:

The company shall provide interest on customer overpayments in accordance with 16 NYCRR 277.

A customer overpayment is defined as payment by the customer to the company in excess of the correct charge for gas service supplied to the customer which was caused by erroneous billing by the company.

The rate of interest on customer overpayments shall be the greater of the unadjusted customer deposit rate specified by the Commission, or the applicable late payment rate, if any, for the Service Classification under which the customer was billed. Interest shall be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment was refunded.