

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 82
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

R. Discontinuance of Service - Residential: (Cont'd)

5. Reconnection of Service - Residential Customers: (Cont'd)

- iii. upon the direction of the Commission or its designee; or
 - iv. upon the receipt by the company of a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the customer resides; or
 - v. where the company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.
- b. The company shall reconnect service, unless prevented by circumstances beyond its control or where a customer requests otherwise, to any disconnected residential customer not more than 24 hours after the above conditions of this section have been satisfied. Whenever circumstances beyond the company's control prevent reconnecting of service within 24 hours, service shall be reconnected within 24 hours after those circumstances cease to exist.