

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 79  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

R. Discontinuance of Service - Residential: (Cont'd)

2. Notice of Discontinuance - Format: (Cont'd)

iv. the availability of company procedures for handling complaints prior to discontinuance, including the address and telephone number of the office of the company the customer may contact in reference to his or her account; and

v. the earliest date on which discontinuance may be attempted; and

b. have printed on the face thereof in a size type capable of attracting immediate attention, the following:

"THIS IS A FINAL TERMINATION NOTICE. PLEASE BRING THIS NOTICE TO THE ATTENTION OF THE COMPANY WHEN PAYING THIS BILL."

c. include a summary to residential customers as prepared or approved by the Public Service Commission stating the protections available to them together with a notice that any customer eligible for such protections should contact the company.