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TELECOMMUNICATIONS RELAY SERVICE

2. <u>DEFINITIONS</u> (Continued)

THE AUXILIARY RELAY SERVICE (ARS) - A contracted company reporting to TAFNY and the Telephone Carriers of NYS. ARS serves as a central point of contact for the Carriers and acts as a General Inquiry Line for information, questions, comments, assistance and complaints from end users, concerning TRS.

TRS CALLER ID – TRS providers with an ability to send an incoming Caller ID or a Caller ID Blocking signal on outbound TRS calls making the service comparable as normal network calls thus insuring the caller's awareness of Caller ID status.

TRSC - Telecommunication Relay Service Center (site)

<u>TRSP</u> - Telecommunications Relay Service Provider who provides TRS service via a TRS Center. The TRSP can also be a LEC or Private Company that has arrangements with IC's or LEC's to provide TRS.

<u>TURBO BAUDOT</u> - The same as Baudot but with speed of transmission up to 120 WPM and the ability to interrupt during transmission.

TWO LINE VCO OR HCO - Enabling a TRS user who has two telephone lines to establish two connections via Relay facilitating faster conversation by the VCO or HCO user.

<u>VIDEO RELAY SERVICE (VRS)</u> – Video Relay Service is the same as TRS except that a PC equipped with video is used by the hearing impaired caller who, after logging on to the TRSC, uses ASL to converse with the CA. The CA then completes the call to the non hearing-impaired party in voice. (VRS is not offered by this tariff.)

VOICE CARRY OVER (VCO) - A modified form of TRS where a person with a hearing impairment is able to speak directly to the other end user, in reply, the CA types the spoken words from the other party to the VCO user.

Note: Mixtures of the above type service are provided by this tariff. As an example, VCO to HCO, TTY to TTY, STS to STS or even STS to TTY. All mixtures are current requirements of the FCC and are provided under this tariff. The Call Release feature is provided for temporary TTY to TTY connects.

Issued in Compliance with order in Case 03-C-1647, dated January 20, 2004

Issued by: Warren D. Hannah, Director of Tariffs, Overland Park, Kansas