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PSC NO: 7 - TELEPHONE  
Sprint Communications Company L.P.  
Initial Effective Date: 07/01/04

Leaf: 20  
Revision: 0  
Superseding Revision: 0

## TELECOMMUNICATIONS RELAY SERVICE

### 4. TRS TECHNICAL OPERATION REQUIREMENTS

This section of the tariff lists and describes the specific operational functions performed by the TRS. The operational functions listed here are the elements, which will be evaluated as technical service criteria, binding under the life of this Tariff. The categories of functions are as follows:

#### 4.1 Mandatory

Items 4.1 to 4.22 are specific operational functions or requirements that are offered by the TRSP as part of their service. Failure to provide any of the mandatory requirements will automatically violate the tariff when the failures result in excessive complaints.

#### 4.2 Number Requirements

Any costs incurred in establishing 800, 888, 877, 711 and 900 numbers for access to TRS are the responsibility of the TRSP and are included in the CMOU price.

#### 4.3 Location

A primary location in Syracuse, NY with sufficient CA's available for NYS calls. This location will handle an average of 80% of daily traditional TRS calls. Other TRSC sites in NY or any state can handle 20% of the calls and all Spanish or Speech to Speech Relay calls.

#### 4.4 Hours of Operation

The Relay Service is operational with full service 24 hours per day, every day of the year.

Issued in Compliance with order in Case 03-C-1647, dated January 20, 2004

Issued by: Warren D. Hannah, Director of Tariffs, Overland Park, Kansas

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