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PSC NO: 7 - TELEPHONE  
Sprint Communications Company L.P.  
Initial Effective Date: 07/01/04

Leaf: 29  
Revision: 0  
Superseding Revision: 0

## TELECOMMUNICATIONS RELAY SERVICE

### 5. CUSTOMER BILLING

The following regulations apply to customer billing on calls made through the New York Relay Service.

#### 5.1 Intrastate Long Distance and Toll Call Billing

Intrastate inter and intra-LATA calls placed through the TRS are billed at no more than the rate that would apply if the calls had been placed without the use of the TRS Center. This rate includes any applicable discounts offered to TTY users by the TTY user's long distance carrier or by the local Telephone Company for an intra-LATA toll or local call. All charges to the calling customer must state on the bill that this was a TRS call.

#### 5.2 Interstate Call Billing

Interstate TRS calls fall under FCC regulations but are expected to be the same as those shown for intrastate as shown in A. (above). All interstate and intrastate calls will be handled at the same TRS site with access via the existing 711 or 800 or 900 TRS access numbers.

#### 5.3 Billing for Long Distance Services

Calls for Long Distance IXC's other than the default IXC of the TRSP will be handed off to the IXC requested by the TRS caller initiating the call. The hand off will be in a FGD format via an Access Tandem serving the TRSC location. The TRSP will be responsible to notify all IXC and Regional Carriers of the requirements needed for them to have a presence at the required Access Tandem. If Carriers make a choice not to participate with a presence at that Tandem, the caller can complain directly to the Carrier, the FCC or to the PSC if the Carrier is Regional. Once handed off to another Carrier, that Carrier is expected to treat the billing as if it were a direct dialed call and apply any TRS or TTY discounts they normally offer. To choose a Carrier, the caller can request the Carrier selection on a per call basis by informing the CA or have the choice put in his or her Customer Profile at the TRSC.

Issued in Compliance with order in Case 03-C-1647, dated January 20, 2004

Issued by: Warren D. Hannah, Director of Tariffs, Overland Park, Kansas

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