
PSC NO: 7 - TELEPHONE
Sprint Communications Company L.P.
Initial Effective Date: 07/01/04

Leaf: 25
Revision: 0
Superseding Revision: 0

TELECOMMUNICATIONS RELAY SERVICE

4. TRS TECHNICAL OPERATION REQUIREMENTS (Continued)

4.9 Confidentiality of Calls (Continued)

Other Profile Use: The aforementioned Customer Profile can contain certain information provided by the LEC's, CLEC's or IC's including:

- a. Call restrictions placed on a caller for non-payment of Long Distance, Regional or Local service when such data is submitted by Auxiliary Relay Service, an agent for TAFNY, or through the TRSP's own Customer Service group on behalf of a carrier.
- b. Blocking requests for harassing calls when provided through Auxiliary Relay Service, TRSP Customer Service and, or local police.
- c. Any normal Customer Profile requests as described above, when provided by Auxiliary Relay Service. Data required to satisfy a customer complaint when requested by Auxiliary Relay Service and consistent with privacy issues described in this section.

All profile data is considered LEC property to be given to a new TRSP upon expiration of this Tariff.

4.10 Emergency Calls

911 type emergency calls should be dialed directly but under current FCC requirements, the NYTRS has satisfactory procedures for receiving, transmitting and tracking emergency calls. CA's are trained to forward such calls to appropriate Public Service Answer Points (PSAP'S). An emergency plan satisfactory to the LEC'S was made available to TAFNY prior to the service date. This plan includes a 911-type database to permit a CA to direct an emergency call to an appropriate PSAP (as directed by the FCC).^{*} This database will become the property of any future TRSP at the end of the TRS Tariff period.

- * Sprint will continue to direct an emergency call to the nearest PSAP pending the FCC's review on how TRSP providers should direct an emergency call to the appropriate PSAP. Sprint will comply with the FCC's final determination regarding the direction of calls to PSAPs.

Issued in Compliance with order in Case 03-C-1647, dated January 20, 2004

Issued by: Warren D. Hannah, Director of Tariffs, Overland Park, Kansas
