Received: 05/26/2004 Status: CANCELLED Effective Date: 08/21/2004

Tariff NY PSC NO. 1 Communications Codetel International Communications, Inc. Initial Effective Date: August 21, 2004

Superseding Revision: 0

Section: 2 Leaf: 7

Revision: 0

governing authority prohibiting the Company from furnishing its Service, or

- 2.5.1.D For fraudulent use of a Prepaid Calling Card.
- 2.5.2 Calls in progress will be terminated by the Company if the balance on the Prepaid Calling Card is insufficient to continue the call.
- 2.5.3 Without incurring liability, the Company may interrupt the provision of the Service at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of the Customer's and the Company's equipment and facilities and may continue such interruption until any identified noncompliance or improper equipment operation so identified is rectified.
- 2.5.4 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain counties, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its Service. The Company will restore Service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

2.6 <u>Credit Allowance - Interruption of Service</u>

- 2.6.1 When a call charged to a Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.
- 2.6.2 Credit allowances for calls pursuant to the Service do not apply to interruptions not reported within seven calendar days to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company. Credit for failure of the Service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

Issued by: Leopoldo Torres, President

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