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## **GENERAL INFORMATION**

## 32. CONSOLIDATED BILLING AND PAYMENT PROCESSING:

NEW YORK STATE ELECTRIC & GAS CORPORATION

## A. Description:

- (1) Consolidated Billing and Payment Processing, consistent with the Commission's <u>Order Establishing Uniform Retail Access Billing and Payment Processing Practices</u>, Case 99-M-0631, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded, is provided by the Company. Further information is available at the PSC's website (http://www.dps.state.ny.us/ubr.htm).
- (2) Company specific terms and conditions regarding Billing and Payment Processing are detailed in the Billing Services Agreement and the Gas Transportation Operating Procedures Manual.
- (3) The Company will provide mechanisms that will allow Customers to choose, through their Marketer, a Consolidated Billing and Payment Processing option when Electronic Data Interchange (EDI) for Consolidated Billing and Payment Processing is operational.

## B. Customer Eligibility:

(1) Service Classification Nos. 1, 5, 13, 14 and 15 of this Schedule are eligible for Consolidated Billing and Payment Processing.

# C. Bill Processing Credits:

(1) A Customer electing Consolidated Billing and Payment Processing pursuant to this Section will receive a bill processing credit of \$0.70 per bill. A Customer with a Combination Account will receive the bill processing credit only if the Customer has elected Consolidated Billing and Payment Processing for both services.

## D. Bill processing Charges:

- (1) A Marketer will be assessed a charge of \$0.70 per bill for a Company rendered consolidated bill.
- E Marketer-Initiated Suspension of Service:
  - (1) Marketers may request the Company to suspend a customer's delivery service for non-payment of commodity service in accordance with Schedule PSC No. 90 Gas, at Section 8.E.11.

Issued in compliance with Order in Case 01-G-1668 dated September 23, 2004

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