

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: November 24, 2004
Issued in compliance with orders in Case 03-M-0117 dated October 25, 2004

Leaf No. 102.2
Revision: 4
Superseding Revision: 2

GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

J. SUPPLIER-INITIATED SUSPENSION OF SERVICE TO RESIDENTIAL CUSTOMERS RECEIVING A CONSOLIDATED BILL (Cont'd)

All notices provided by the Supplier to the customer in connection with such suspension/termination shall be pursuant to Article 2 of Public Service Law as the same may be revised, modified, amended, clarified, supplemented, or superseded.

Fee for RG&E to calculate the amount customer would have paid if the entire utility service had been obtained from RG&E:

At the request of the Supplier, RG&E will calculate the amount the customer would have been billed by RG&E for commodity and delivery service if RG&E had been providing both services. RG&E will perform this calculation for the period beginning with the first bill issued prior to the customer making its first incomplete payment, and ending with the most recently issued bill. The rate RG&E will use to calculate the RG&E commodity and delivery service bill will be the RG&E Non-Retail Access Rate in effect at the start of the billing period for the customer's Service Classification. RG&E will also provide the Supplier with the amount of the customer's RG&E delivery bill for the requested billing period. Suppliers may then add their supply bill to the RG&E delivery bill and compare that total to the RG&E calculated Non-Retail Access Rate bill to determine if the Supplier must accept a lesser amount for its commodity service for the purpose of allowing a customer to end suspension of services. The fee for each calculation request, per account, will be \$2.55.

RG&E will implement Supplier-initiated suspensions within the same schedule as RG&E's suspensions, to the extent reasonably possible. If suspension cannot be timely implemented, RG&E will notify the Supplier of the delay and request that the Supplier issue a subsequent suspension notice to the customer, if necessary, and RG&E will take all reasonable actions to effectuate suspension as soon as possible.

Fees for Suspension of Service:

RG&E will be compensated by the Supplier for costs associated with suspension of delivery services at the following rates:

- \$35.00 per visit to the customer's location for completed physical termination at the customer's meter, and an additional
- \$72.00 if physical termination is required at the pole or the riser by the field collector, or
- \$206.00 per hour if physical termination is required at the pole by the line crew.

Where a residential customer's delivery service is contemporaneously shut off as a suspension for the ESCO and as a disconnection for RG&E, because the customer is in arrears to both, the suspension fee charged the ESCO will be reduced by 50%.

Suspension shall end upon the occurrence of any of the following conditions:

- (a) Upon the occurrence of any of the conditions identified in paragraphs (a)-(e) of Subdivision 1 of Section 35 of Public Service Law,
- (b) upon the expiration of one year after such termination of commodity service,
- (c) upon the receipt of payments by or on behalf of the customer to the Supplier such that the amount paid by such customer to the Supplier plus the amount previously paid the Supplier plus any other charges paid to RG&E during the period when such customer's arrears accrued is equal to or greater than the amount such customer would have paid if the entire utility service had been obtained from RG&E during such period.

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