

PSC No: 120 - Electricity
New York State Electric & Gas Corporation
Initial Effective Date: 10/01/04

Leaf No. 34
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

12. Customer Advantage Program: (Cont'd.)

F. Grace Period January 1 - April 29, 2005:

NYSEG has established a Grace Period for a customer who has chosen or defaulted to the NYSEG Fixed Price (BRO), but who would rather select the Competitive Supplier Price (ERO). The Grace Period for this rate change runs from January 1, 2005 through 4:30 p.m. on Friday April 29, 2005. The ESCO must submit the customer's valid enrollment information to NYSEG by 4:30 p.m. on Friday, April 15, 2005.

1. NYSEG Fixed Price (BRO) by Default:

During the Grace Period (January 1 through April 29, 2005), NYSEG will notify each customer who defaulted to NYSEG Fixed Price (BRO) as a reminder of the ability to choose the Competitive Supplier Price (ERO) during the Grace Period. If the defaulted customer decides to exercise its ability to elect the Competitive Supplier Price (ERO) during the Grace Period, the defaulted customer should obtain an ESCO that will then enroll the customer in Retail Access and the Competitive Supplier Price (ERO) rate option.

2. Customer Selected NYSEG Fixed Price (BRO):

A customer who chose NYSEG Fixed Price (BRO), but who would rather select the Competitive Supplier Price (ERO) during the Grace Period, may contact an ESCO if it desires to choose the Competitive Supplier Price (ERO). In turn, the customer's ESCO should contact NYSEG to communicate the customer's rate option change to the Competitive Supplier Price (ERO) and the Retail Access enrollment information.

Customers who have chosen or defaulted to the NYSEG Fixed Price (BRO), but who then select the Competitive Supplier Price (ERO) during the Grace Period will be required to provide an affirmation to its ESCO in substantially the same format as follows:

I understand that as a customer of NYSEG, participating in Retail Access, I have the right to choose my commodity delivery options. My signature below (my affirmative response) indicates that I authorize the supplier providing service to me to convey my delivery option selection to NYSEG.

Issued in compliance with Orders in Case 01-E-0359 dated 02/27/2002 and 11/22/2002.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York