

PSC NO: 3 TELEPHONE
DSCI Corporation
Initial Effective Date: 08/10/04

Section: 2 Leaf: 39
Revision: 0
Superseding Revision: 0

SECTION 2 - REGULATIONS (Cont'd)

2.9 Customer Responsibility

A. Cancellation by Customer

Customer may cancel service verbally or in writing. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customer that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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