

**Valley Energy, Inc.**  
New York Division

P.S.C. No. 1 Gas  
Leaf No. 87.15  
Revision No. 0  
Superceding Revision No.

#### GENERAL INFORMATION

### 26. SWITCHING REQUIREMENTS:

#### A. Initiating a Service Switch

- (1) A Marketer may notify the Company of a Customer's request to switch from the Company's sales service or to switch Marketers, by providing the Company with the Customer's unique identifier(s).
  - (a) The notice must be submitted at least ten (10) calendar days prior to the Customer's switch date and contain all required information.
  - (b) All switches will occur on the first of the calendar month. The Company will estimate the Customer's usage for purposes of billing and balancing during the period in which a switch occurs. Marketer related charges will be based on these estimates.
- (2) The Company shall acknowledge receipt of the switch notice within five (5) calendar days.
- (3) Switch requests will be verified in accordance with Section 27.A. of this Schedule.
- (4) Each switch request will be deemed a Voluntary Switch unless the Marketer and/or the Customer can provide information to establish an Involuntary Switch. Any discrepancies regarding the voluntary or involuntary nature of an individual Customer's switch may be addressed by the appropriate process for disputes.

#### B. Frequency of Switches:

- (1) Customers may switch without limit, except as may result from the notice period requirement, or as may be specified in contracts, or as may result from the Company's requirements for sales service.

#### C. Switching Fees:

- (1) There will be no charge for a Customer's switch from the Company's sales service.
- (2) There will be no charge for Involuntary Switches.
- (3) There will be no charge for the first Voluntary Switch from one Marketer to another Marketer or back to the Company during the first twelve (12) months of the Customer's initial switch.
- (4) A switching fee of ten dollars (\$10) will be charged for all switches not excluded by (1) through (3).

#### D. Special Meter Reading Fees:

- (1) A fee of twenty dollars (\$20), per meter read attempt, will be charged to a Marketer or Direct Customer requesting that a meter read be performed on a date other than the regularly scheduled meter reading date.

#### E. Verification of Accounts:

- (1) The Company will provide notice of receipt of a switching request to the current Marketer, if any, as more fully described in Section 27.A.(1)(a) of this Schedule.

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Issued by: Robert J. Crocker, President & CEO, 523 S. Keystone Ave., Sayre, PA 18840