

Valley Energy, Inc.
New York Division

P.S.C. No. 1 Gas
Leaf No. 87.12
Revision No. 0
Supceding Revision No.

GENERAL INFORMATION

23A. CUSTOMER INFORMATION (Cont'd.):

A. Historical (Cont'd.)

- (2) Twice during any rolling twelve (12) month period, with proper written Customer authorization provided to the Company, credit information will be made available free of charge for the most recent twelve (12) month period.
 - (a) A fee of fifteen dollars (\$15) will be charged for each additional twelve (12) months of credit information requested and provided.
 - (b) Requests exceeding the frequency limitation stated above will be subject to a fifteen dollar (\$15) fee for each additional request.
 - (c) The credit information provided will identify if the Customer had late payments and/or had been disconnected.
- (3) A Marketer obtaining historical and other Customer information must maintain the confidentiality of the information and may not disclose the information to others, unless explicitly authorized by the Customer
- (4) The Company will not disclose a Customer's credit information or billing and usage history to a Marketer if the Customer has notified the Company, in writing, that such information should not be disclosed. The information may then only be disclosed to a Marketer only with the Customer's written authorization.

B. Current

- (1) The Company will make available to Marketers/Direct Customers all data recorded and currently retrieved from their Customer meters and all other information necessary to compute the customers most recent bill.

24. MARKETER BILLING AND COLLECTION SERVICES AND CHARGES:

A. Invoices

- (1) Invoices will be issued to Marketers//Direct Customers monthly for Imbalances, extraordinary customer data provided on request, Special Meter Reading charges, adjustments to prior invoices, and other services provided at the request of the Marketer/Direct Customer.
- (2) Services that are directly requested by a Customer that may also be charged to the Customer will be billed directly to the Customer unless the Customer's Marketer requests that it be billed instead. The provisions described below in Sections B. through G. relate only to billing and collection services and charges to be paid by Marketers//Direct Customers.

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Issued by: Robert J. Crocker, President & CEO, 523 S. Keystone Ave., Sayre, PA 18840