

Valley Energy, Inc.
New York Division

P.S.C. No. 1 Gas
Leaf No. 87.11
Revision No. 0
Superseding Revision No.

GENERAL INFORMATION

23A. CUSTOMER INFORMATION:

A. Historical

- (1) Twice during any rolling twelve (12) month period, the Company will provide, free of charge to the Customer or an authorized Marketer twenty-four (24) consecutive months (or for the life of the account, if less) of the Customers most recent usage and billing information (meter reading dates, consumption, total dollars billed for each billing period, service classification, currently listed tax district, current meter number (if applicable) and type of meter reading) for each of the Customer's accounts. Additionally, the Company will provide class average profiles. Where more than one meter is associated with an account, the information will be provided by meter, if available.
 - (a) A Customer's meter number and the Company account number must be provided to obtain the above data.
 - (b) A fee of fifteen dollars (\$15) will be charged for data requested and provided beyond the twenty-four (24) month period for each additional twelve (12) months of information requested.
 - (c) Requests exceeding the frequency limitation stated above will be subject to a fifteen dollar (\$15) fee for each additional request.
 - (d) Information not identified above, if available, will be provided at the Company's incremental Cost. The Company will notify the requestor within five (5) calendar days regarding the status of its request.

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Issued by: Robert J. Crocker, President & CEO, 523 S. Keystone Ave., Sayre, PA 18840