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PSC NO. 90 Gas Leaf: 44

NEW YORK STATE ELECTRIC & GAS CORPORATION Revision: 2

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## **GENERAL INFORMATION**

## 8. BILLING AND COLLECTIONS: (CONT'D)

- H. Reconnection of Service: (Cont'd)
  - (c) terminated for two (2) or more independent reasons and has satisfied all conditions for reconnection. The reconnection will be accomplished within the time period applicable to the last condition satisfied; or
  - (d) at the direction of the PSC or its designee, which direction may occur only where the termination was in error, or the Customer has filed a complaint with the PSC and has either paid in full the undisputed amount, or has entered into a DPA and has paid the required downpayment.
  - (5) The Company may make a charge for reconnection where it has become necessary to terminate the service for: 1.) non-payment of bills, 2.) any other infringement of the Company's rules governing service, or 3.) an ESCO-initiated suspension of residential service.

Payment may be required in advance for non-residential customers. Residential customers may pay the reconnection fee in advance or have it included as part of the re-payment plan.

The charge for re-connection will be dependent upon the time of day the Customer requires reconnection to be made. If both the Customer's electric and gas services are re-connected at the same time, the re-connection charge will be made for only one (1) service.

Re-connection charges will be as follows:

Re-connection DURING normal working hours \$15.00

Re-connection AFTER normal working hours \$40.00

Issued in compliance with order in Case No. 03-M-0117 dated 07/30/2004.

Issued by: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY