

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

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GENERAL INFORMATION
7. FORMS (Cont'd)

F. DEFERRED PAYMENT AGREEMENT

Rochester Gas and Electric Corporation
89 East Avenue, Rochester, New York 14649
Residential Payment Agreement

Customer Name: _____ Account Number: _____

Service Address: _____ Telephone Number: _____

The total amount owed to RG&E for this account as of _____ is \$ _____.

RG&E is required to offer a payment agreement that you are able to pay considering your financial circumstances. This agreement should not be signed if you are not able to keep the terms. Alternate terms may be available if you can demonstrate financial need. This means no down payment and payments as low as \$10 per month above your current bills. Also, assistance to pay utility bills may be available to recipients of public assistance or supplemental security income from your local social services office. If you sign and return this form, along with the down payment by _____, you will be entering into a payment agreement and by doing so avoid service termination. This agreement may be changed if your financial circumstances change significantly because of conditions beyond your control. If after entering into this agreement, you fail to comply with the terms, RG&E will send you a Final Termination Notice and may discontinue service. If you are unable to pay these terms, if further assistance is needed, or if you wish to discuss this agreement please call RG&E at (585) 423-5980.

All future bills are to be paid by the last day to pay shown on the bill.

Payment of Outstanding Balance:

A down payment of \$ _____ is to be received by _____.
In addition to the current bill and late charge the remaining balance is to be paid as follows:

\$ _____ is to be received by _____ of each _____ starting on _____.

Payment of Deposit:

A first payment of \$ _____ is to be received by _____.
The deposit balance is to be paid as follows:

\$ _____ is to be received by _____ of each _____ starting on _____.

Late payment charges are assessed on the past due balance at a rate of 1.5% monthly, which is an annual rate of 18%. Late payment charges will be assessed after the last day to pay date on your monthly bill. Late payment charges are part of the current bill. The total late payment charges are estimated to be _____.

You have the right to be placed on our Budget Billing Program immediately. The Budget allows you to make equal monthly payments for your bill. Call (585) 546-1111 for information or, if you wish to enroll check the box below.

Yes! I would like Budget Billing [].

Acceptance Agreement:

Customer Signature

RE&E Representative

Date

Date

Name (Print)

Name (Print)

You may contact the Public Service Commission, if any further assistance is needed. They have a toll free number for your convenience 1-800-342-3355.

Return one copy of this agreement signed, with the down payment, by _____. If it is not signed and returned your service may be terminated.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York