Received: 04/23/2003 Status: CANCELLED Effective Date: 06/01/2003

PSC No: 19 - Electricity

Rochester Gas and Electric Corporation

Initial Effective Date: June 1, 2003

Leaf No. 33

Revision: 0

Superseding Revision:

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

F. <u>LIMITATIONS OF SERVICE OFFER</u> (Cont'd)

(2) <u>Minimum Insulation Standards for the Provision of Gas and Electric Service</u> (Cont'd)

(h) Waivers (Cont'd)

In the case of a dwelling having a flat roof, or having four or more stories and converting to gas service in a temperature controlled service classification, compliance with the roof insulation standard will not be required if four or more inches of insulation are already in place or if insulation can be installed only by means of cutting an opening in the roof.

In the case of a dwelling having six or more stories, storm windows will not be required as long as the utility certifies that the dwelling's windows are caulked and weatherstripped. This certification shall be made in writing to the Commission. A storm window will not be required on any window opening onto a fire escape.

Copies of waivers granted or denied by the Company shall be made available to the Commission. Applicants denied waivers shall be informed of their right to appeal that denial to the Commission.

The Commission may grant a waiver of the requirements to Rule 2.F.2.g for just cause after an applicant for gas or electric service has been denied a waiver by the Company.

(i) Certificate of Compliance

A dwelling's compliance with Rule 2.F.2.g shall be certified either by (1) the owner, (2) a contractor of the owner's choice who has inspected the building, or (3) a Company representative who has inspected the building at the owner's request. (See Rules 7.E.2 and 7.E.3.)

The Company will provide the Certificate of Compliance to the applicant at the time of application for service, so that the applicant will be apprised of the requirements for service and the methods by which compliance can be certified.

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