

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 16
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

A. APPLICATION FOR SERVICE (Cont'd)

(4) Automatic Transfer of Customers from Other Suppliers (Cont'd)

- (c) On the fifth day following the notification of discontinuance of retail access service, those customers failing to meet RG&E's application for regulated service requirements will be sent a final termination notice. The notice will also provide a list of names and telephone numbers of qualified Supplier and indicate that the customer may switch to another Supplier prior to the discontinuance date.
- (d) Customers who do not meet the Company's credit review requirements will be transferred to the Company's regulated retail electric service on the first regularly scheduled meter read date which occurs at least after fifteen (15) days from the date of notification of discontinuance of service by the Supplier, or determination of discontinuance to the Supplier, unless the Company and the Supplier agree that the transfer will occur at an earlier time with estimated meter readings or special meter reads. The customer shall be served under the service classification of this Tariff which corresponds to the service classification of PSC No. 20 under which the customer was served before the service point was transferred to RG&E's regulated retail electric service under this Tariff, and the discontinuance process herein will continue.
 - (i) The Company may discontinue service to a residential customer at least fifteen (15) calendar days after the written termination notice has been served personally upon the customer or mailed to the customer.
 - (ii) The Company may discontinue service to a nonresidential customer:
 - (1) At least five (5) calendar days after written termination notice has been served personally upon the person supplied;
 - (2) At least eight (8) calendar days after mailing written notice in post-paid wrapper to the person supplied, addressed to such person at premises where the service is rendered; or
 - (3) At least five (5) calendar days after the person supplied has either signed for or refused a registered letter containing written notice, addressed to such person at premises where the service is rendered.

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