

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: June 1, 2003

Leaf No. 17  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 2. HOW TO OBTAIN SERVICE (Cont'd)

#### **A. APPLICATION FOR SERVICE (Cont'd)**

(4) Automatic Transfer of Customers from Other Suppliers (Contd.)

- (e) Customers who meet the Company's credit review process and who have not selected a new supplier prior to the date of discontinuance will be transferred to the Company's regulated retail electric service on the first regularly scheduled meter read date which occurs at least after fifteen (15) days from the date of notification of discontinuance of service by the Supplier, or determination of discontinuance to the Supplier, unless the Company and the Supplier agree that the transfer will occur at an earlier time with estimated meter readings or special meter reads. The customer shall be served under the service classification of this Tariff which corresponds to the service classification of PSC No. 20 under which the customer was served before the service point was transferred to RG&E's regulated retail electric service under this Tariff, unless the customer has submitted an application for service indicating a change of service classification.
- (f) Any outstanding balance or amounts owed to RG&E by an applicant, or by a customer who has been transferred to RG&E's regulated retail electric service, shall be applied to the customer's new account.
- (g) All conditions for provision of service as stated in this Tariff and permitted by 16NYCRR Part 11 and 13 must be satisfied before continuation of service under this Tariff. RG&E will notify customers subject to any such condition before transferring them to RG&E's retail electric service as provided in Rule 2.A.(3)(e), above. Such notice will state the conditions the customer must satisfy in order to obtain the Company's retail electric service.
- (h) A special meter read fee will be assessed to the customer or Supplier for each service point for which the customer or Supplier requests a special meter read, in accordance with Rule 4.G.(1).

(5) Voluntary Transfer of Customers from Other Suppliers

In the event that an entity that is currently taking service from an energy services company operating as a Supplier under RG&E's Schedule for Electric Distribution Service, P.S.C. No. 20, desires to return to service with the Company under this tariff, the following provisions shall apply:

- (a) Such entity shall apply for service in accordance with Rule 2.A.(1) for residential applicants, or Rule 2.A.(2) for non-residential applicants, and all requirements of the applicable rule shall apply.
- (b) There will be no charge for the first voluntary switch for an applicant returning to service under this tariff during the first twelve (12) months following the customer's initial participation under P.S.C. No. 20. A \$10.00 fee shall be charged to the applicant to voluntarily return to service under this tariff, under all other circumstances.

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