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Rochester Gas and Electric Corporation

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## **GENERAL INFORMATION**

## 5. DISCONTINUANCE OF SERVICE (Cont'd)

## H. LOAD SHEDDING

Load shedding in response to system-wide or local abnormal or emergency events will be on a nondiscriminatory basis without regard to the Energy Supplier that serves the affected customer. Load shedding procedures will be initiated under the following conditions:

- (a) When system frequency drops below 59.3 Hertz and automatic under-frequency relays disconnect load in order to reverse the declining frequency.
- (b) When the Company is ordered to shed load by the NYPP or ISO.
- (c) When the Company responses, short of load shedding, to transmission or distribution emergencies are not successful, and time constraints do not allow for corrective actions other than load shedding.

Public notifications of load shedding will be made as soon as practicable.

## I. TEMPORARY DISCONTINUANCE OF SERVICE DUE TO CUSTOMER REQUEST

A customer may request power outages in order to provide isolated work areas for maintenance or modification of its facilities. Should the Company incur additional costs and expenses in order to ensure a requested outage date and/or time can be satisfied, the Company will consult with the customer to consider rescheduling the outage to avoid or reduce costs. The Company will be compensated by the customer for any incremental costs and expenses incurred by the company in support of the requested outage.

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