

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
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Leaf No. 92  
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Superseding Revision:

### GENERAL INFORMATION

#### 5. DISCONTINUANCE OF SERVICE (Cont'd)

##### **A. DISCONTINUANCE OF SERVICE DUE TO DEFAULT (Cont'd)**

(11) No Subsequent Notice Required For Returned Check

Receipt by the Company of a subsequently dishonored negotiable instrument in response to a notice of termination or tendered to a Company representative, shall not constitute payment of a customer's account and the Company shall not be required to issue additional notice prior to termination. The Company shall charge the customer a handling charge as provided for under Rule 4.D.3.

(12) Reconnection of Service

- (a) Where a residential customer's service is disconnected in accordance with Rule 5.A, for nonpayment of bills, the Company reserves the right to refuse to furnish service until:
- (i) The Company receives the full amount of arrears for which service was terminated; or
  - (ii) The Company and the customer reach agreement on a deferred payment plan and the customer pays a down payment, if required; or
  - (iii) The Commission or its designee so directs; or
  - (iv) The Company receives a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the customer resides; or
  - (v) The Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.

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