

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

3. EXTENSION AND MAINTENANCE OF COMPANY FACILITIES TO SERVE CUSTOMER (Cont'd)

I. EXCEPTIONAL CONDITIONS OF SUPPLY

- (1) The customer should give the Company reasonable advance notice, preferably in writing, of any proposed new or increased service required, setting forth in such notice the amount, character and the expected duration of time the new or increased service will be required. If such new or increased load exceeds 150 kilovolt-amperes and if it necessitates new or added or enlarged facilities (other than metering equipment) for the sole use of the customer, the Company may require the customer to make a reasonable contribution to the cost of the new or added or enlarged facilities whenever the customer fails to give assurance, satisfactory to the Company, that the taking of the new or increased service shall be of sufficient duration to render the supply thereof reasonably compensatory to the Company. The customer or the Company may apply to the Public Service Commission for a ruling as to the necessity for and reasonableness of the contribution required.

However, such contribution in aid of construction shall be refunded monthly to the customer at the rate of ten percent of the amount paid for electricity each month for such new or added load.

Any unrefunded balance remaining at the end of five years from the date when the above service was first made available shall be forfeited to the Company. In the event that service should be discontinued before the expiration of five years, the customer shall be given an additional refund of the value of material then returnable to stock, less its removal expense, and the then remaining balance, if any, shall be forfeited to the Company. However, in no event shall the sum total of the refunds exceed the total contribution less the applicable charges for a permanent service lateral.

- (2) If a customer is found to be the source of any disturbances, variations, or harmonics that affect the service of another customer or area, the customer causing such disturbances, variation or harmonics shall install the necessary equipment or change operating practices to alleviate such disturbances, variations, or harmonics. If such customer refuses or fails to install such equipment or change operating practices, then the Company shall install the necessary equipment to alleviate the problem. The customer causing such disturbances, variations, or harmonics shall bear the Company's full costs and expenses incurred in remedying the situation.

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